

THE GUARANTEE CONDITIONS

Annex AU

COMPENSATION AND CALL OUT FEES¹

In the event of an established equipment failure under the terms of warranty, an Installer is eligible to a one time compensation fee of 120€ borne by IMEON ENERGY SAS. Exclusions defined in The Guarantee Conditions² document apply.

The compensation fee cannot be applied to any case where the fault can be resolved by means of software update or remote connection to the device.

¹ Applicable in Australia only.

² Refer to the latest edition of Guarantee Conditions document.